



**Marcella's**  
SERVICE CENTER

## WASHING MACHINE HELPFUL INFO

- SORT LAUNDRY BY WEIGHT (WASHER HEAVIER ITEMS AND LIGHTER ITEMS SEPARATELY) AND COLOR
- PAY ATTENTION TO CARE TAGS ON YOUR LAUNDRY, MORE DELICATE ITEMS MAY NEED TO BE HAND WASHED OR WASHED ON THE DELICATE CYCLE IN A MESH BAG.
- MAKE SURE THE CORRECT AGITATION/SPIN SPEED IS SELECTED FOR THE ITEM (THE MANUAL MAY HAVE A CHART)
- MAKE SURE THE CORRECT WATER TEMPERATURE IS CHOSEN
- READ MANUAL TO DETERMINE HOW DETERGENT IS DISPENSED.
- HE DETERGENT ONLY REQUIRES 1-2 TBSP OF LIQUID
- PODS ARE NOT RECOMMENDED AS THE COATING CAN CAUSE BUILD UP
- DO NOT OVERLOAD YOUR CLOTHING IN THE MACHINE!
  - UNITS WITHOUT AN AGITATOR PILE CLOTHING LOOSELY AS IF THERE IS AN AGITATOR
    - Small loads:  $\frac{1}{3}$  of the drum
    - Medium loads:  $\frac{1}{2}$  of the drum
    - Large loads:  $\frac{3}{4}$  of the drum



- FOR FRONT LOADERS LEAVE YOUR WASHING MACHINE DOOR OPEN AFTER USE TO ALLOW IT TO AIR/DRY OUT ; [DRY THE DOOR BOOT](#) IN ORDER TO PREVENT MOLD MILDEW GROWTH
- REGULAR CLEANING WITH A WASHING MACHINE CLEANER (SEE DETERGENT INFORMATION) IS IMPORTANT TO CLEAN OUT ANY SOAP/GUNK BUILD UP

## WASHING MACHINE DETERGENT INFORMATION

A general rule of thumb is 1 TBSP of detergent for a regular load size. The measuring cup that comes with your liquid detergent has you using too much detergent (remember, the manufacturer of the soap benefits with the more soap you use).

Soft water needs LESS detergent.

HE machines require HE detergent. Front loaders may not necessarily be marketed as HE, but they use less water. Less water - less soap!

Clothes not looking as clean?

- Could be detergent residue or too many suds cushion the clothes and don't allow them to rub against each other to get clean

Stinky washer? Slimy washer? Flaky brown spots on clothing?

- Detergent build up internally. Not only can the detergent build up cause issues, but it can encourage mold/mildew growth.

SUD error? Visually seeing too many suds/bubbles? Soapy leak on the floor?

- Too many suds are not allowing the washer to pump out the water causing even more suds and possible overflow!

If the washer is still running, keep the clothes in and run a rinse cycle to get the excess soap off. If those clothes are washed again without doing so, the sudsing issue can just repeat.

If the washer doesn't want to clear the SUDS error try adding ½ cup of white vinegar (liquid fabric softener can also be used) to the washer or in the detergent dispenser. It may calm the bubbles down enough to get it working again. May need to run another cleaning cycle after the suds settle down.

A cleaning cycle using a dedicated washing machine cleaner (Excelsior\*, Affresh, Lemi-Shine, Oxi-Clean all make this product) should be run once a month at the minimum. Detergent can build up within the machine and will continue to oversuds until the buildup is removed.

\*HIGHLY RECOMMENDED - CLEANS AND DEODORIZES WITH NATURAL ENZYMES\*